

Privacy statement

Introduction

This privacy statement applies to the processing of personal data by the 2000HIV Research Group, part of Radboudumc Medical Center, Nijmegen, as the 'party responsible for processing', hereafter to be called '2000HIV Group' or referred to as 'we/us/our'. When you visit our website or purchase our goods or services, we process your personal data. We do this to help you as best we can and to achieve our goals. This statement will describe how we process your data and our aims in doing so. We will also explain how you can exert control over the process.

What we do

Within the 2000HIV project we perform research with people living with HIV. Informed consent has been acquired before inclusion of participants in the study. With this website, we provide information on the project for both scientific collaborators, researchers as well as study participants and any other individuals in the (patient) community who are interested in what we do.

What personal data do we process?

Personal data is all data that provides information about you as an identifiable person; it says something about who you are. We 'process' this data when we store, look at, share, send or remove it, etc. If you enter into an agreement with the 2000HIV Group and/or sign up for emails or request a quote or any other information via the website or perhaps by telephone, we ask you to fill in your company details and/or contact details. We can combine the information that you complete on our website or supply us with on the telephone with previously given data, as well as with data automatically harvested by using cookies and other technical means, provided of course you have given us permission to do so. For example, we can retrieve your IP address, actions you have performed on the website, the operating system you use or what you downloaded from the website. In fact this concerns all details we can connect with you, directly or indirectly. We have a separate cookies statement <https://2000hiv.com/cookies>.

The concrete personal data we process is:

- Name
- Email address, opt-in for e-mailings
- Contact history
- Any message you send us via the contact form

We do not process specific personal data such as your faith, race, political or sexual orientation, criminal data, beliefs, membership of a union or biometric/genetic or medical background without you giving explicit permission to do so.

Why do we process this data?

Our aim is to inform you about the 2000HIV research project, therefore in the first instance we use your personal data to identify and communicate with you. The legal basis for this is article 6 paragraph 1 sub b of the General Data Protection Regulations.

Newsletters

We can email you newsletters regarding the 2000HIV research project, but will only do so if you have explicitly given us your contact information to receive such communication. We will not approach you regarding other products and services. You can revoke your subscription to newsletters at any time by selecting 'opt-out' at the bottom of the newsletter. Your email address will then be held on a separate list to indicate that you do not wish to be approached by email.

Exchange with third parties

We will never supply, sell, let or lease your personal data to third parties, unless obliged to do so by legislation or you have given us your prior permission to do so. We use service suppliers to perform certain services for us. These are not 'third party receivers' but 'processors'. These processors do not use the data for their own objectives and process the personal data solely in agreement with and by assignment by the 2000HIV Group.

We work with the following processors:

NAME	DESCRIPTION OF PROCESSING
Mailchimp	Email marketing software that stores personal data and sends personal emails.

Data within the EEA

Your personal data can be processed outside the EEA by us or by the service suppliers we work with. Currently this happens in the following countries: United States (MailChimp). We have agreed on special security measures in these countries to ensure the security of your personal data.

Automated decision-making and profiling

2000HIV Group does not use automated decision-making and/or profiling.

Storage period

We store your data no longer than is necessary for one of the objectives we have described. Storage periods can vary, according to legislation. You can be assured that we erase all personal data we no longer need to process two years after the date of last contact between you and the 2000HIV Group. However, we also have the option of anonymization in place of erasing if this is required for our statistics purposes for example.

Personal data security

The 2000HIV has taken appropriate technical and organisational measures to secure personal data against interference or loss or any other form of unlawful processing, including:

- Our website and software possess SSL certification which gives visitors and users the guarantee that (personal) data is sent via browsers using HTTPS. This means the information is encrypted and secure. For example SSL (Secure Sockets Layer) is also used for online transactions (with credit cards).
- The 2000HIV Group has taken extensive measures to cover the procedure in the event of a data leak. More significantly however: various technical *and* organisational measures are in place to prevent data leaks. We use reliable systems that meet with all privacy legislation when sending email. In addition, we have processing agreements in place with our suppliers.

Rights you can exercise

If we process your personal data, then you have the right to control this process as part of your privacy protection. You can for example request sight of the data we hold on you and rectify any errors if you spot one. We can grant your objection or right to be forgotten if it appears that processing is no longer appropriate in the way we do it.

Whatever your request, contact us and we will do our best to help you, at no cost to you. You can get in touch with us using the contact details below. Please note that in some instances we will be unable to honour your request, as processing such data by us is necessary. Examples include when a transaction has not been finalised or the financial data we are obliged to store to comply with

legislation. If this is the case, then the burden of proof lies with the 2000HIV Group and we will explain this to you. When withdrawing permission for or objecting to direct marketing, we will always honour your request. Finally, you are also entitled to data transferability if this is technically feasible and if this does not involve disproportionate costs to us.

Finally, we would like to make clear that as a so called 'party responsible for processing' we are obliged to identify the person making a request and will therefore request and require additional information. In all instances we will react to a request within four weeks.

Amendments

The 2000HIV Group reserves the right to amend this statement as and when required. Any amendments will be implemented on this page. The most recent amendments were made on 17 February 2023. All amendments will be made known on our website. The 2000HIV Group can process your personal data for new purposes that have not yet been made known to you. In the event of this we will contact you prior to using your personal data for these new objectives, to inform you of the amendments to the protection of personal data and to offer you the opportunity to refuse.

Contact details

If you have any queries regarding this privacy statement or our privacy policy, or wish to exercise any of your legal rights, please get in touch with us. Contact details are below:

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